

Name: PR Domain

Article Title: Making museums a mobile, personalised and interactive experience

Audience: General

Media: Online

Date: 06.MAR.2014

URL: www.prdomain.eu/museums-mobile-app


PR Domain
Online press release distribution service

Submit Press Release Contact Us

Making museums a mobile, personalised and interactive experience

With PR Domain With PR Domain Comments: Add One

March 6, 2014



A survey conducted among 66 museums and historical sites across Malta and Czech revealed that these sites registered 1.5 million admissions in 2011.

- Visitors can use mobile devices to participate in a unique, personalised museum experience and bring cultural heritage to life.
- CHESB technology developed by French, Greek, British and German partners in EU-funded project to be showcased at the Innovation Convention in Brussels on 10-11 March.

Visitors to museums across Europe may soon be able to shape their own cultural experience before even leaving home or getting on a plane thanks to an innovation which uses mobile, augmented reality and geo-localisation technologies to turn an ordinary museum visit into a personal, interactive storytelling experience.

A consortium of academic, industrial and cultural organisations across Europe have used EU investment to create and deploy mobile technology that will enable visitors to enhance their cultural experience by participating in a personal, tailored itinerary and interactive experience created by museum sites. The CHESB App, which will be available to download on smartphones and tablets, aims to bring the past alive, at users' fingertips, making culture and history engaging and available to everyone.

"A guided tour is a linear experience where the visitor remains rather passive. With CHESB the museum visit is turned to a gaming experience, making visitors active and engaged in cultural heritage. Visitors are informed but also challenged, fascinated and entertained. This is vital to hold the interest of visitors, in particular the younger generation who are immersed in games on their consoles, smartphones and tablets" said Dr Olivier Ballet from DIGINEXT, the French company coordinating the project.

How it works

The Cultural-Heritage Experiences through Socio-personal Interactions and Storytelling (CHESB) project is supported by more than €2.8 million in funding from the European Commission and aims to make the museum experience an attractive, more engaging one for all.

The project has built a number of innovative tools that achieve just this by focusing on the visitors and allowing cultural heritage sites to create and publish experiences tailor-made for them. With the online 'CHESB visitor survey', people can register their interests, likes and dislikes. This tool permits museums to create surveys with single or multiple-choice and to link answers with a persona, i.e. a character representative of the visitor's profile. The 'CHESB authoring tool' then enables non-IT professionals such as museum curators and staff to easily develop multi-path dynamic storylines integrated with advanced multimedia content. Finally, the 'storytelling engine' runs the story according to the paths defined but also personalises and dynamically adapts the story being told according to the visitors' individual choices, updating their profile right through the course of the story.

Unlike traditional museum guides, the CHESB App tells each visitor a dedicated story, focused on the exhibits most relevant to their interests and mood, with as few or many details as preferred. Stories can be enhanced with multimedia, 3D and 'augmented reality' games and in some cases objects talk and invite visitors to interact with them.

When leaving the museum, visitors will find souvenirs, i.e. a video or a picture, from their own story on the museum website, thereby having a personal memory to share with family and friends. The project according to Dr Maria Roussou of the University of Athens has the potential to revolutionise the way in which we behave and engage when visiting museums.

"CHESB aims to enhance and personalise the experience of each and every visitor by creating a tailored experience, aimed at an individual's likes, hobbies and interests. By directing the visitor to the artefacts of most interest to him or her and offering interactive content such as quizzes or games, we can greatly enhance the user experience. Not only is this of benefit to the user, but also to the museums, which want their visitors to have the best experience possible and to keep coming back," said Professor Yannis Ioannidis of the University of Athens.

Product Development and commercialisation

The CHESB product was tested at the Acropolis Museum in Athens, Greece and at the Cité de l'Espace Park in Toulouse, France, over six months last year to great success.

Developed by seven partners from four countries – France, Greece, UK and Germany – CHESB will be introduced to the market by project coordinator DIGINEXT, bringing the project from the research stage to commercialisation. The project coordinators are predicting that CHESB will be launched on the market in two years.

Dr Ballet said "Without EU funds this initiative would have not been possible. It really required the completion of several basic expertise in multiple domains, which is generally not available at a national level in Europe. With 85,000 museums worldwide, the opportunities for growth are on a global scale".

Michael Jennings, spokesman for European Research, Innovation and Science Commissioner Mária Geaghan-Quinn, said: "Europe has a rich history that technology such as CHESB can bring to life for a digital generation and make more accessible to everyone. Blending more culture, reflecting societies is a priority of the Horizon2020 programme and that includes innovation to communicate and activate European cultural heritage".

To see how the CHESB technology works, go to: <http://youtu.be/2NE7FRxw>.

About CHESB

CHESB (Cultural Heritage Experiences through Socio-personal Interactions and Storytelling) is a project, cofunded by the European Commission under the European Union's Seventh Framework Programme (FP7). The principal objective of CHESB is to research, implement and evaluate both the experience of personalised interactive stories for visitors of cultural sites and their authoring by the cultural content experts. CHESB is the result of collaboration between DIGINEXT (FR), National Aegadian University of Athens (EL), the University of Nottingham (UK), Fraunhofer Institute for Computer Graphics (DE), Real Fusio (FR), Acropolis Museum (EL) and Cité de l'espace (FR) <http://www.chesbexperience.eu/>

About European research and innovation funding

On Jan. 1 the European Union launched a new, seven year research and innovation funding programme called Horizon 2020. Over the next seven years almost €80 billion will be invested in research and innovation projects to support Europe's economic competitiveness and extend the frontiers of human knowledge. The EU research budget is focused mainly in improving everyday life in areas like health, the environment, transport, food and energy (see table breakdown below). Research partnerships with the pharmaceutical, aerospace, car and electronics industries also encourage private sector investment in support of future growth and high skill job creation. Horizon 2020 will have an even greater focus on turning excellent ideas into marketable products, processes and services.

For the latest information on European research and innovation, go to:
<http://ec.europa.eu/programmes/horizon2020>
<http://www.facebook.com/innovationunion>
<http://twitter.com/innovationunion>

*National Statistics Office, News Release (Museums and Historical Sites: 2010-2011, 20 November 2012) 226/2012
http://www.nso.gov.mk/statistika/oblasti/nr_nasr7d-3470